

BLR Now ISO 9001:2015 Certified



The Bureau of Labor Relations (BLR) is now certified under International Organization for Standardization (ISO) 9001:2015 covering the provision of labor and employment services for another three years (2019-2021). It is more determined to implement and maintain its quality management system after it completed and passed the reassessment conducted by the Anglo Japanese American (AJA) Registrars, Inc.

The Certification of Registration for the ISO 9001:2008 was officially conferred to BLR last September 2015 with validity until July 2018. The auditors reassessed the BLR and declared its compliance to ISO 9001:2015 version.

The external audit of AJA was conducted on 02 July 2018 covering the processes for the monitoring of BLR programs and services, disposition of appealed inter-intra union cases and registration of federation/national union/workers association.

“Maintaining the ISO certification reflects our commitment to satisfy the quality standards set and further demonstrate our continuous effort to strive for excellence in the delivery of BLR programs and services to our clients,” Dir. Benjo Santos M. Benavidez said.

The organizational units audited were Union Registration and Workers' Empowerment Division, Policy and Program Development Division, Program Management and Technical Support Services Division, and Appeals and Review Unit-Mediation-Arbitration Unit.

The Certification of Registration for the ISO 9001:2015 was officially conferred to BLR in 24 September 2018 with validity until July 2021.

END/Kim Margarete B. Martinez