

BLR Assists DOLE Call Center Agents

As the total number of coronavirus disease (COVID-19) continue to rise, the Bureau of Labor Relations adapt a work from home arrangement for its employees. This act is seen as an effective way to ensure that its employees are still productive in spite of the virus outbreak.

With the programs of DOLE such as Covid Adjustment Measures Program (CAMP), Tulong Panghanapbuhay sa Ating Disadvantaged/Displaced Workers Barangay Ko, Bahay Ko (TUPAD #BKBK), and DOLE AKAP, DOLE call center agents continue to receive numerous phone calls regarding different concerns on the programs.

Some of BLR employees are involved in answering queries through phone calls to assist DOLE call center agents. Even in a work from home arrangements, employees continue to perform their duties and responsibilities.

They are part of the frontliners who deserve the rightful recognition due them. The Bureau hopes that this pandemic will soon be put to its end and that everything will resume to its normal operation. During this trying time, let us continue to be united and make the country "Heal as One".

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